

# WestFit Membership Policies

## Membership & Credit Card on File Authorization

**MONTHLY DUES BILLING (EFT):** By signing the agreement, you authorized the club to bill your account for your monthly dues for a minimum of 3/6/12 months from the start date (hereinafter referred to as “the term”). After completion of the term of your membership agreement, you will continue to be billed on a month-to-month basis unless

**MONTHLY DUES BILLING (PIF):** Fitness Paid in full memberships are active from start date to contract end date. You must renew your contract at the end if you wish to continue. All PIF memberships are non-refundable.

Tennis memberships auto renew annually for 12 months on the original join date.

All members are required to have a credit card on file and pay for services/fees when rendered. If a service/fee goes unpaid all applicable charges i.e. team, court, lesson, equipment, classes etc... will be charged using the credit card on file the 1st of the following month.

## Rights to Cancel

All Cancellations require a 30 day written notice.

All contract term requirements must be met. If not, you are subject to a termination fee based on your agreement.

Any outstanding balances on your account must be paid prior to submitting this form.

Cancellation will NOT be accepted over the phone. The account holder must come into WestFit to verify account.

“CONSUMER’S RIGHT TO CANCELLATION” You may cancel this contract without any penalty or further obligation by causing a written notice of your cancellation to be sent by certified or registered United States mail within (3) business days of the date of this contract or the date of your receipt to: WestFit Membership Services, 4 Littleton Road, Westford, MA 01886

\*3/6/12 Month Memberships “ADDITIONAL RIGHTS TO CANCELLATION” You may also cancel this contract for any of the following reasons:

If upon doctor’s written orders you cannot physically receive the services for a period in excess of (3) months.

If you move your residence more than 25 miles from WestFit. PROOF OF RESIDENCE IS REQUIRED.

If you cancel prior to the agreement term you are responsible for the monthly dues on remaining months or a maximum of \$350.00. Payment must be paid in full at time of cancel to end contract.

## Freeze Policy

Freeze requests must be submitted in writing on this form five (5) business days before the first of the month you are requesting to start the freeze.

A freeze fee of \$5.00 per month will be charged each month you are on freeze.

You may freeze your account for a minimum of one (1) month up to six (6) months per calendar year. Freezes can only be submitted for the 1st of the month ending on the last day of the month coinciding with the billing cycle.

WestFit Paid in Full memberships can NOT be placed on freeze.

If your account is still under initial contract freeze months do not count toward your commitment period.

You can NOT cancel your Membership while on freeze. You must activate your account and pay your normal rate during the 30 day cancellation period.

Accounts with a current outstanding balance must be paid in full before a freeze can be applied.

### **WestFit Youth Membership Guidelines**

Members must be 18 years old to hold a membership by themselves.

Children 6 months to 3 years old do not require a membership to the club. Children in this age group are considered members if the parent or guardian hold and active membership.

WestFit Youth memberships are MTM and must be active during the entire program to receive member pricing. 30 day cancel policy applies. Membership follows the access level of the parent or guardian membership.

WestFit Youth Membership ages 4 – 13

Access to the swimming pool with an adult. Can participate in kids programs scheduled on tennis courts and in fitness center. Not allowed on the fitness floor at any time other than a kids class.

WestFit Youth Membership ages 14 – 15

Full access to the club depending on the parent or guardian access level. Must be accompanied by an adult. 14 and older can use the fitness floor and participate in group basic classes.

WestFit Youth Membership ages 16 -17

Full access to the club depending on the parent or guardians access level.

### **WestFit Guest Policy**

Guests Must be accompanied by a Member to use any part of the facility.

Guests will sign-in each visit in the Guest Log.

Members are allowed ONE guest per adult.

Guests can use the club TWICE per month.

Guests will pay a fee of \$10 per visit ages 5 and over.

For Tennis Matches the guest policy varies depending

on League rules. Contact the club Tennis Coordinator for details. In some leagues guests are not eligible to play.